catch 22

BURGLARY

Self-help booklet

What is Burglary?:

A burglary is when someone enters a building or part of a building with intent to commit theft, grievous bodily harm, or criminal damage. When that building is someone's home, it is referred to as residential burglary of a home. Residential burglaries can be very traumatic and undermine the victim's sense of safety and security within their home.

What can you do?

Contact the police if you discover a burglary has happened in your home. Try and leave things as you have found them, unless told otherwise by the police. The police will give you a crime reference number, which will be needed for the home insurance.

After the police have been, it is a good idea to take your own pictures for the home insurance, this could include any damage or mess that was created. You will then need to contact the home insurance company to start your claim, there may be a required notification period, so check your policy.

It is important that your home is secure. If any keys are missing, get your locks replaced as soon as possible. If there has been any damage to the property where the perpetrator/s have entered such as through breaking a window, it is important to get this boarded up.

Make sure to report stolen items to relevant organisations, see below for an outline of what to do depending on the item.

Bank cards: should be reported to the company you bank with.

Passport: should be reported on the GOV.UK website 'Cancel a lost or stolen passport'

Driving license: should be reported on the GOV.UK website 'Replace a lost, stolen, damaged or destroyed driving license' here. Alternatively, you can contact the Driving and Vehicle Licensing Agency (DVLA).

Mobile phones: mobile devices can have tracking applications on them to find your device. It can be useful to activate this option on your phone. You can let the police know if your device has a tracking application activated. However, it is important you don't recover the device yourself in case of confrontation with person who stole your phone. When your mobile phone has been stolen contact your network provider, as they can block the phone and prevent anyone who has it from using it.

Vehicle: Report to your vehicle insurance company

Access Restorative Justice: Restorative justice is a voluntary process which offers you the opportunity to potentially communicate with the offender. You may be able to talk about the incident, the harm caused and ask any questions that you may have. To access Restorative Justice, speak to your local Catch22 Victim Service

What can Catch22 Victim Services do?

Through our victim services, we are here to support anyone who has been affected by burglary. Our person-centred approach aims to empower and build resilience; we provide the necessary tools to navigate your recovery journey and move forward from the impact of crime. Support offered by our victims' services is free, independent and confidential, and available to victims and witnesses regardless of whether the crime has been reported or not.

We can help in the following ways:

Emotional support

Practical Support including crime prevention and safety advice

Advocacy

Support through criminal justice processing

Signposting and onward referrals

Access to Restorative Justice

Useful organisations

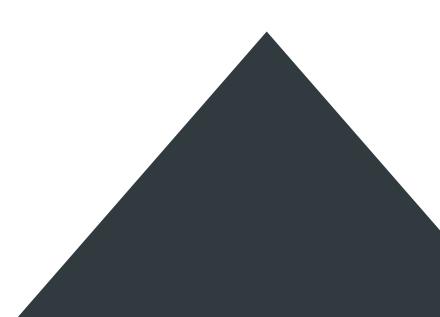**UK Police Website**: How to report and who you can report to.

Neighbourhood Watch: Offers crime prevention advice, and you can also find your local Neighbourhood Watch group on their website.

Home Security Tips & Advice | Age UK: offering home security tips

Reporting

You can also report to the police:

- In an emergency always call 999.
- In a non-emergency call 101
- Report online - Contact us | Police.uk
- Visit a local police station
- To report a crime anonymously, contact Crimestoppers at 0800 555 111, or visit Independent UK charity taking crime information anonymously | Crimestoppers

How to contact our victim services:

Catch22 Victim Services
To find out more about the victim services
that we deliver and to access support visit:
Victim services | Catch22

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